

Notes of the Bar Working Party held on Tuesday 21<sup>st</sup> April 2009 in the Library Room, Shield Centre, Filton.

Present :- Cllrs:- Adam Monk, Terry Pomroy, Doug Daniels, Claire Jenkins, Alan Tink

John Beese (Steward), Lesley Reuben (Town Clerk)

Apologies :-

1. **Prices** it was noted that the Budget would take place the following day and agreed to recommend that the new prices be implemented as soon as feasible following the outcome of the Budget.
2. **Customer Care Training** information was still being sought through South Gloucestershire Council and it was also suggested that the Brewery might be able to offer training. The Steward was also asked to re-iterate the importance of customer care to his staff.
3. **Advance of Discount Loan** – The settlement figure had now been paid and it was agreed to recommend that the remaining balance be spent on new furniture and a face lift for the toilets. The Steward, Cllr Jenkins and the Clerk liaise over quantity required and obtain necessary quotes. Also to contact Scottish & Newcastle to investigate liquidation stock from pubs and clubs that may have closed.
4. **Catering equipment** – agreed to investigate different types of coffee machines and catering equipment and report back.
5. **Smoking Shelter** – agreed to recommend the purchase and erection of a smoking shelter as soon as possible.
6. **WiFi** – agreed to make enquiries on the hold up.
7. **Promotions** –
  - i) it had been previously agreed to investigate promotional t-shirts for all staff to wear. This had not yet been done and the Clerk was encouraged to follow up this action. Also to investigate whether the Brewery might contribute towards this.
  - ii) The Clerk had entered the Ratepayers Arms into a 'Pub of the Year' competition through the Evening Post which also was as a way of advertising.
  - iii) A fancy dress 'Rock & Roll' evening was being organised for 20<sup>th</sup> June, this had come from a suggestion from a customer who was also helping organise the evening.
  - iv) Lions Rugby Tournament/Ashes Cricket Tournament – The Steward was encouraged to find out timings of the tournament and to advertise accordingly. Also to enquire if the Brewery could provide any promotional material to support these events.

